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The National College, Autonomous

Jayanagar, Bangalore-70

Grievance Redressal Cell

Establishment of New Committee: 09th October 2018.

Coordinator: Dr. M. Satish Karant

A consolidated report on

“The activities of grievance redressal cell”

Grievance Redressal Cell Meeting Convened Since 2018

Date	Meeting Agenda
09-10-2018	Establishment of new committee
24-12-2019	Placement Cell and Hygiene
23-10-2020	Issues related to pandemic Covid-19
23-07-2021	Issues related to pandemic Covid-19 – Second Wave
05-08-2021	Revised regulations and mode of operation of GRC

Consolidated report on the meetings conducted

The new committee has defined a set of regulations and mode of operation to conduct, counsel, facilitate students to experience conducive environment in the academia.

The function of the cell is as follows:

1. To look into the complaints lodged by any student of the college.
2. Anyone with genuine grievance may approach the teachers of the college or in consultation with the grievance cell coordinator.
3. Student may drop a letter in writing at the letter box/suggestion box/e-mail.

Further the issues regarding placements and hygiene in the campus is addressed as soon as it was reported to the Grievance Cell. In pandemic times, the cell has initiated to address the students and counsel them in attending online classes. Grievance cell has been vigilant in maintaining SOP (Standard Operating Procedures) during the pandemic era. Further, revised regulations were drafted with a vision on accessibility, transparency and ease of connectivity to students.